

When adjudicating courses for Adjusters, the Alberta Accreditation Committee is looking for courses that contain the following (although not exhaustive):

- Insurance policy wordings and interpretations
- Legal concepts
- Case law
- Legal issues
- Insurance statutes and regulations
- Medical terminology
  
- Injury management
- Contract interpretation
- Repair and restoration for property
- Loss assessment – injury, property, valuables
- Hazards causing losses
- Investigation hazards/safety
  
- Fraud investigation and detection
- Statement taking
- Evidence preservation
- Financial statements and evaluation
- Negotiation skills
- Evaluation – injury and property claims
  
- Writing skills
- Negotiation skills
- Time management
- Dealing with stress
- Scoping techniques
- Damage appraisal and damage appraisal software
  
- Automobile damage assessment and repairs
- Engineering concepts – accident reconstruction
- Expert retention
- Trends in insurance and the law (cannabis, for example)
- Technology – self driving vehicles
- Pharmacology